

General Terms and Conditions

Terms and Conditions

GENERAL TERMS AND CONDITIONS (GTC) Club Shoes Relics S.L. (Ltd.)

1. Service provider details

Company name: Club Shoes Relics S.L.

Registered office: RD. RAMON OTERO PEDRAYO, 40 BJ – 08860 Castelldefels, Spain

Tax number / EU tax number: ESB22496244

Company registration number: HOJA B-637419

Contact person: Robert Csapucha

E-mail: info@clubshoesrelics.com

Telephone: +34 681 982 871

Webshop: <https://clubshoesrelics.com/>

1. General provisions

These General Terms and Conditions (GTC) apply to purchases made through the above website. The purchase is only valid if you accept these conditions.

The webshop is operated by Club Shoes Relics S.L., a company registered in Spain, and delivers products throughout the European Union and the United Kingdom.

1. Products

The products sold in the webshop are shoes, t-shirts and sweatshirts.

Each product description contains the most important features, material composition and price. Product photos are illustrations, minor differences are possible.

1. Order and payment

The order is placed online on the webshop interface.

The buyer can place the product in a virtual cart, then enter their details and select the payment method during the payment process.

Available payment methods:

- Payment by bank card
- Advance payment

Payments are made via a secure, encrypted connection.

Confirmation of the purchase is sent by email.

1. Delivery

Delivery is exclusively by courier service to the European Union and the United Kingdom.

The delivery time is 3-10 working days depending on the destination country.

1. Invoicing

The invoice is issued by the system via an external invoicing program (innvoice).

The invoice is sent in electronic format (PDF) by e-mail.

1. Right of withdrawal

The consumer has a 14-day right of withdrawal in accordance with EU Directive 2011/83/EU.

The withdrawal period is 14 days from the date of receipt of the product.

The intention to withdraw must be notified in writing to info@clubshoesrelics.com.

The product must be returned undamaged and in its original packaging.

The cost of return shipping is borne by the buyer. The purchase price will be refunded using the original payment method, no later than 14 days.

1. Warranty and product liability

All products are covered by a 2-year warranty in accordance with EU legislation.

In the event of a defective product, the buyer may request repair, replacement, price reduction or withdrawal from the contract.

1. Limitation of liability

The webshop operator is not liable for technical errors caused by third parties, delayed delivery or interruption of the internet connection.

1. Data protection

Personal data is processed in accordance with the EU General Data Protection Regulation (GDPR).

The details of data processing are contained in the separate Data Protection Notice.

1. Legal disputes and dispute resolution

The parties will try to resolve any disputes amicably.

The consumer may use the EU Online Dispute Resolution Platform (ODR):

<https://ec.europa.eu/consumers/odr>

1. Final provisions

The use of the webshop constitutes acceptance of these GTC.

The service provider is entitled to modify the terms and conditions, which it will provide information about on the website.