

Privacy Policy

Privacy Policy and Terms of Use

Data Processing Notice Club Shoes Relics S.L. Webshop: <https://clubshoesrelics.com/>

1. Data Controller Details

Company: Club Shoes Relics S.L.
Registered office: RD. RAMON OTERO PEDRAYO 40 BJ, 08860 Castelldefels, Spain
VAT / EU-VAT number: ESB22496244
Registration number: HOJA B-637419
Contact person: Robert Csapucha
E-mail: info@clubshoesrelics.com
Phone: +34 681 982 871
Webshop: <https://clubshoesrelics.com/>

2. Types of Data and Purpose of Processing

We may collect and process personal data such as your name, address, e-mail, telephone number, payment and shipping details, IP address, browsing and purchase history, and — if you consent — marketing data.

The purposes of processing include: fulfilling orders, payment and delivery processing, customer service, legal compliance, handling feedback, marketing and newsletter management (if you have opted in).

3. Legal Basis for Processing

- Performance of a contract (in order fulfilment)
- Compliance with a legal obligation
- Your consent (for newsletters, marketing)
- Our legitimate interests (fraud prevention, website operations, marketing)

4. Data Recipients & Retention

Your personal data may be disclosed to third-party service providers acting as data processors (e.g., payment service provider, logistics partner, IT provider). Prior to transfer, appropriate data-processing agreements are put in place.

Your data is retained for as long as necessary for the purpose and/or as required by applicable laws (for example accounting/distribution documentation). After this period, data will be securely deleted or anonymised.

5. Transfers Outside the EU

If your data is transferred outside the European Union, we ensure appropriate safeguards such as EU Standard Contractual Clauses are in place.

6. Your Rights

You have the right to:

- request access to your personal data;
- request correction of inaccurate data;
- request erasure („right to be forgotten”);
- request restriction of processing;
- request data portability;
- object to processing (where processing is based on our legitimate interests);
- withdraw consent at any time (without affecting the lawfulness of past processing).

You also have the right to lodge a complaint with the relevant supervisory authority if you believe your data protection rights have been violated.

7. Automated Decision-Making / Profiling

We do not ordinarily carry out fully automated decision-making or profiling that has a significant effect on you. If this changes, we will inform you and obtain your consent where required.

8. Data Security

We implement appropriate technical and organisational measures to protect your personal data (e.g., encrypted communications, access controls, regular security updates).

9. Changes to this Notice

We reserve the right to update this privacy notice. Updates will be posted on our website and will always show the effective date.

10. Contact

If you have any questions regarding the processing of your personal data, please contact us at the e-mail or phone number above.